

Cellular Shade & Aluminum Product Warranty

What is covered by warranty:

- Warranty is offered to the original owner.
- Warranty applies only to the products properly installed in the window for where they were intended, following the installation instruction, care guide, programming instruction, and recommendations from WWC.
- Warranty covers the products made and assembled solely with WWC original material.
- Warranty will repair or replace the product solely at WWC's option due to defective material or poor workmanship.
- This warranty gives you specific legal rights and you may also have other rights, which vary from the state to state.

What is not covered by warranty:

- This warranty does not apply to any WWC products damaged by accident, misuse, abuse, direct exposure to salty air or improper moisture, discoloration due to sunlight, under exposure or irregular temperature.
- This warranty does not apply to conditions caused by normal wear and tear upon the product. It does not apply to any product damaged by fire, flood, wind, rain, lightning, or other act of nature environment.
- In no event shall WWC be liable for incidental or consequential damage, loss, cost, expense or fee.
- Warranty does not apply to liquidated or discontinued items.
- Warranty does not include shipping charges.

Shipping and return fees:

- Within 6 months -
WWC pays for return on the repairs within 6 months of receipt of the products and will ship the product back to the customers for free.
- From 6 months to 3 years (the warranty period) -
The customers are responsible for the return shipping. WWC will cover the repair cost and ship it back for free.
- After the warranty expired -
The customers are responsible for all shipping and repairing charges.

* **NOTE** - The free shipping and return are valid for GROUND service only.

How to obtain warranty service:

Please contact Western Window Coverings, Inc. customer service with the following information:

- Original sales receipt
- Model and identification numbers
- Detail description of defect

Product	Aluminum Blinds	Cellular Shade	Verti-Sheer Shades
Warranty	Limited lifetime 3 years on the cord and cord lock	Limited Lifetime 3 years on the fabric, cord and cord lock	Limited Lifetime 3 years on the fabric

